

# **ST ANNE'S RETIREMENT COMMUNITY RESTRICTED VISIT COMPASSIONATE CARE VISITOR GUIDELINES**

**11:30AM-12:30PM OR 2:00PM-3:00PM OR 5:00PM-6:00PM**

Compassionate Care Visits will occur in a resident's room whether the resident is in a green zone, asymptomatic yellow zone, symptomatic yellow zone or red zone.

Nursing Administration and Social Service will determine the appropriateness of a Resident for a Compassionate Care Visit. Our Medical Director will be involved as necessary. Only residents meeting the established government guidelines for Compassionate Care Visits will be allowed to have this type of visit.

If a POA wants a Compassionate Care Visit, a resident evaluation will be completed to determine if the federal and state guidelines are met and then a visit can be scheduled. The POA will be notified of the outcome of the evaluation by letter. If the POA would like to have this letter emailed to them, they must communicate this request to social services. If the resident does not meet the requirements, we will review their information every two weeks.

Each resident will have a list of 4 visitors allowed for compassionate care visits. Each resident may have one visit/day with up to 2 visitors from their list. The visit is scheduled for one hour. All visitors must be at least 10 years of age to visit. Should a visitor remove their mask during the visit, the visit will end and the visitor will be asked to leave. The visitor will have visitation restrictions.

At this time, Compassionate Care Visits are Monday through Friday and are for 1 hour at this time. If a resident is receiving Compassionate Care Visits, there are no other types of visits scheduled.

CDC Guidelines including face masks (covering the mouth and nose at all times), social distancing (6ft) and frequent hand washing should be followed. SARC will provide a surgical mask if a visitor does not have one. There are no other face masks allowed while at SARC.

For all visits, visitors must wear a face mask at all times and a face shield is recommended. We will offer face masks and face shields to visitors. When the visit is over, please drop the mask and shield in the designated receptacles at the front door. Visitors must wear gloves if there is contact with a resident (such as to assist with meals).

If a resident is fully vaccinated, the resident may choose to have close contact with a visitor (such as a hug). The resident should perform hand hygiene before and after the contact.

For visits in our symptomatic, asymptomatic and red zones, visitors will need to wear full PPE (personal protective equipment) for the visit. This will include face mask (based on CDC guidelines and SARC's COVID-19 status), face shield, gown and gloves.

If at any time a Compassionate Care Visitor becomes COVID – 19 positive or has a COVID -19 exposure, they must immediately inform SARC. SARC will need to evaluate for staff and resident testing and contact tracing.

If a visitor has an underlying condition or illness putting them at higher risk for COVID-19, we recommend checking with a physician prior to scheduling a visit.

Compassionate Care Visitors will need to adhere to SARC's (SARC) COVID-19 Testing requirements as set forth by federal and State guidelines for frequency of testing. Currently there are no requirements for visitor testing. SARC will inform visitors if our testing requirements change.

Visitors will be required to sign in, complete the screening form, have their temperature taken before and after each visit as well as hand sanitize before a visit can occur. Visitors will need to hand sanitize frequently during and again at the end of the visit. An assumption of risk and liability release will need to be signed before an initial visit.

The bathrooms located by the receptionist desk will be available for visitors. No other bathrooms are to be used.

Masks are encouraged to be worn by residents at all times during a visit except during meals. Face shields can be utilized for those residents not able to keep a mask in place. Residents will need to hand sanitize before and after the visit.

Visit times will NOT be extended for any reason nor will an additional time slot be provided for that day.

During a Compassionate Care Visit, if there is a need for a staff member, please use the call bell system to request staff. Visitors should not leave the room or approach the nurse station.

When the Compassionate Care Visit is concluded, visitors must go directly to the front reception desk and get their temperature taken and exit the building. They are NOT to go anywhere else in the facility.

Please schedule Compassionate Care Visits through your Social Services Coordinator. We will allow 1 visit/day for each resident at this time. If a resident or visitor would like the visit to occur in one of our compassionate care rooms for any reason, please let social service know this when scheduling the visit.

*May 2021*