

St Anne's Retirement Community

Guidelines for Personal Care and Skilled Visitation

**The hours of visitation will be
Monday through Sunday
11:00AM-2:00PM AND 4:00PM-7:00PM**

Visitors must enter through the main entrance and are required to sign in, complete the screening form, have their temperature taken before and after each visit as well as hand sanitize before, frequently during and at the end of the visit. Visitors will need to complete an assumption of risk and liability release before an initial visit. If a visitor is under the age of 18, a parent/guardian must accompany the minor to co-sign the risk and liability form. Each visitor will be given a visitor identification tag.

There is not a restriction on the number of visits a resident may have each day but the main guideline of two visitors at a time must be maintained. Visit times are limited to three hours. Visitors must be two years of age or older to visit. They must keep a mask on while in our building and outside with a resident. For those visitors bringing a child under two, please plan to visit outside as we are requiring all visitors to wear a mask while inside and those over two years of age to wear a mask while visiting outside. We are allowing pet visitations at this time. Pets must have their vaccine records on file with reception.

When a visit has more than two individuals, the visit must occur outside. The same time guidelines are still to be followed.

A resident's clergy is NOT considered a visitor but will need to follow our guideline of only two people in a visiting area at one time.

CDC Guidelines including face masks (covering the mouth and nose at all times), social distancing (6ft) and frequent hand washing should be followed. SARC will provide a surgical mask. There are no other face masks allowed while at SARC. Masks must be worn at all times. If a visitor does not wear the mask properly, the visit will end and the visitor will be asked to leave the building.

Families may bring in items when they visit. For those not visiting, they may continue to drop off items at reception.

Visitors may not have snacks, food, or drinks during visits. Visitors may not eat with the resident.

Residents may leave the campus with family. CDC Guidelines including face masks, social distancing and frequent hand washing should be followed. Because of CMS guidelines: dependent on the length of time, vaccine status and potential exposures, upon return to the facility, the resident may need to move to an asymptomatic yellow zone for 14 days.

The bathrooms located by the receptionist desk will be available for a visitor. No other bathrooms are to be used.

Visits must occur in the resident room, visitation room or outside, weather permitting. Visitors may not walk around the hallways or congregate in common areas.

If a resident has a roommate, we recommend utilizing one of our visitation rooms for the visit. This will allow for more privacy and as not all residents have been vaccinated, it will be an added safeguard. If the visit is going to be in the resident room, please make sure the privacy curtain is closed and all visitors and both residents in the room are wearing masks.

We have several skilled visitation rooms on the first and second floors. Visits for these rooms must be scheduled through social services.

If utilizing a skilled visitation room, should a resident need to use the bathroom during a visit, the resident will be returned to their room and will return to continue the visit if time allows.

Personal Care visits will be conducted in resident rooms.

All room doors must stay open. We will be monitoring compliance with the Core Principles for visitation. Per CDC guidance, " Visitors who are unable to adhere to the Core Principles of COVID 19 infection prevention should not be permitted to visit or should be asked to leave."

At this time, we will only allow visits in our green zones. Our symptomatic yellow, asymptomatic yellow and red zones will be offered I-pad visits unless the resident is in our skilled compassionate care program.

In our green zones, visitors must wear a face mask at all times and a face shield is recommended. We will offer face masks and face shields to visitors. When the visit is over, please drop the mask and shield in the designated receptacle at the front door. Visitors must wear gloves if there is contact with a resident (such as to assist with meals).

Masks are encouraged to be worn by residents at all times during a visit except during meals. Face shields can be utilized for those residents not able to keep a mask in place. Residents will need to hand sanitize before and after the visit.

If a resident is fully vaccinated, the resident may choose to have close contact with a visitor (such as a hug). The resident and visitor should perform hand hygiene before and after the contact.

If a visitor becomes COVID-19 positive or has a COVID-19 exposure, they must immediately inform SARC at the time they are made aware. SARC will need to evaluate for staff and resident testing and contact tracing.

If a visitor has an underlying condition or illness putting them at higher risk for COVID-19, we encourage the visitor to check with their physician prior to visiting.

During a visit, if there is a need for a staff member, please use the call bell system to request staff. Visitors should not leave the room or approach the nurse station.

When the visit is concluded, visitors must go directly to the front reception desk and complete the screening process and exit the building. They are NOT to go anywhere else in the facility.

When a new case of COVID-19 among residents or staff is identified, we are required to begin outbreak testing and suspend all visitation (except for compassionate care visits and those required under federal disability rights law) until at least one round of facility-wide testing is completed. We will re-open per CMS guidelines.

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