

Resident: _____

January 2021

ST ANNE'S COMPASSIONATE CARE VISITOR GUIDELINES

Compassionate Care Visits will occur in the craft room on first floor and in room 200 on the second floor unless the resident is in the asymptomatic yellow zone.

Nursing Administration and Social Service will determine the appropriateness of a Resident for a Compassionate Care Visit. Our Medical Director will be involved as necessary. Only residents meeting the established government guidelines for Compassionate Care Visits will be allowed to have this type of visit.

If a visitor wants a Compassionate Care Visit, a resident evaluation will be completed to determine if the federal and state guidelines are met and then a visit can be scheduled. The visitor will be notified of the outcome of the evaluation. A visitor will need to request a new review each time they would like a new evaluation completed.

Each resident will have a list of 4 (four) visitors allowed for compassionate care visits. Each resident may have one visit/day with up to 2 (two) visitors from their list. The visit is scheduled for one hour. All visitors must be at least 10 years of age to visit.

At this time, Compassionate Care Visits are Monday through Friday and are for 1 hour.

If a resident is receiving Compassionate Care Visits, there are no other types of visits scheduled.

At this time, we will only allow Compassionate Care Visits in our green and asymptomatic yellow zones. Our symptomatic yellow and red zones will be offered I-pad visits.

For Compassionate Care Visits in our asymptomatic yellow zone, visitors will need to wear full PPE (personal protective equipment) for the visit. This will include face mask, face shield, gown and gloves.

For Compassionate Care Visits in our green zones, visitors must wear a face mask and face shield at all times. Visitors MUST wear gloves if there is contact with a resident for any reason (ie. assisting with meal).

If at any time a Compassionate Care Visitor becomes COVID – 19 positive or has a COVID -19 exposure, they must immediately inform SARC. SARC will need to evaluate for staff and resident testing and contact tracing.

If visitor has an underlying condition or illness putting them at higher risk for COVID-19, please do NOT attend visit. Please check with your physician prior to scheduling another visit

All visitors must have a COVID-19 test with negative results completed within 72 hours of their first Compassionate Care Visit. A copy of the negative test result MUST be brought with them.

Visitors will need to adhere to St. Anne's Retirement Community's (SARC) COVID-19 Testing requirements as set forth by federal and State guidelines for frequency of future testing. Currently, after the first initial test, visitors will need to ensure that they have their next test at one (1) week intervals with a copy of the negative result brought to their next visit. SARC will inform visitors if/when our testing requirements change.

Visitors will be required to sign in, complete the screening form, have their temperature taken before and after each visit as well as hand sanitize before a visit can occur. Visitors will need to hand sanitize frequently during and again at the end of the visit.

After signing in at reception and completing paperwork, visitors will need to wait for Nursing Administration in the front lobby. A team member will escort visitors to the appropriate room.

The bathrooms located by the receptionist desk will be available for a Compassionate Care Visitor. No other bathrooms are to be used.

Masks/Face Shields are encouraged to be worn by Residents at all times during a Compassionate Care Visit except during meals.

Social Distancing (6ft apart) MUST occur at all times for Compassionate Care Visits unless assisting resident with meals.

Residents will need to hand sanitize before and after the visit.

Should a Resident need to use the bathroom during a Compassionate Care Visit, the resident will be returned to their room and will return to the Compassionate Care Room to continue the visit if there is still time available.

Visit time will NOT be extended because of a resident's need to leave the room, nor will an additional time slot be provided for that day.

During a Compassionate Care Visit, if there is a need for a staff member, please use the call bell system to request staff. Visitors should not leave the room or approach the nurse station.

When the Compassionate Care Visit is concluded, visitors must go directly to the front reception desk and get their temperature taken and exit the building. They are NOT to go anywhere else in the facility.

We will provide the first face shield free of charge to a Compassionate Care Visitor. If the shield is forgotten, we will offer a second one for \$10.00 (if we have shields available). If a shield is forgotten at ANY future visit, the visit will be cancelled as face shields are required for every visit.

Please schedule Compassionate Care Visits through your Social Services Coordinator. We will allow 1 visit/day for each resident at this time. We will re-evaluate the schedule as we monitor the usage of the program.

Should a visitor remove their mask during the visit, the visit will end and the Resident will need to quarantine for 14 days.

Name

Signature

Date